

GOVERNMENT OF TELANGANA
ABSTRACT

Department for Women, Children, Disabled & Senior Citizens - Sugamya Bharat APP- e Crowd sourcing Mobile Application - Designation of nodal officers for monitoring the issues raised by the Citizens through Mobile APP - Orders - Issued.

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DEPARTMENT FOR WOMEN, CHILDREN, DISABLED & SENIOR CITIZENS (SCHEMES-II).

G.O.Rt.No. 9

Dated: 04-02-2021.

Read :-

From the Secretary, GOI, Ministry of Social Justice and Empowerment, Deptt.,
of Empowerment of Persons with Disabilities, D.O.No.1-14002/3/2020-AIC,
Dt:07-10-2020.

ORDER:-

In the reference read above, Government of India has stated that, the Department of Persons with Disabilities, Government of India has launched the Accessible India Campaign or Sugamya Bharat Abhiyan with the vision of creating a barrier free environment under the Built Environment, Transportation System and the Information and Communication Technology (ICT) ecosystem. Accordingly, the Government of India decided to develop Sugamya Bharat App to enable Divyangjan including other vulnerable citizens, including senior citizens, pregnant women, children and those that are temporarily disabled owing to illness, surgery, post-trauma, etc. to register grievances/issues related to accessibility being faced by them by uploading photographs of inaccessible places or where features of accessibility were not provided appropriately as per standards.

2. Accordingly, the Government of India have requested all States/UTs to designate the District Magistrate(DM) of districts as Nodal Officers for Government Owned Buildings in the District and Executive Head i.e., Commissioner of ULB for Private Buildings or any other building comes under the jurisdiction of the ULB in the District and the respective Principal Secretary/Secretary will be the nodal officer in State/UT level.

3. After careful examination of the matter, Government here by designate the following Officers as Nodal Officers under the "Sugamya Bharat APP- a Crowd sourcing Mobile Application as follows:

- (i) Additional Collectors of districts is designated as Nodal officers for **Government owned buildings** in the Districts for taking action on the complaints received from Sugumya Bharat App. The District Collector to nominate the Additional Collectors(LB) or Additional Collector as nodal officer.
- (ii) Municipal Commissioners/ Additional Commissioners are appointed as Nodal officer for **private buildings or any other building** comes under the Jurisdiction of ULB in the District for the above purpose.
- (iii) Principal Secretary/Secretary/Special Secretary of Department for WCD&SC is appointed as Nodal officer for complaints escalated at State Level.

4. The above designated Nodal Officers shall monitor the action taken by the concerned Authority/Owner on the issue raised by the citizens through the Mobile APP and take up the problems with the owner of the premise/facilities (whether government or private) in order to ensure compliance and achieve the complete resolution of the issue.

(BY ORDER AND IN THE NAME OF THE GOVERNOR OF TELANGANA)

D.DIVYA,
SPECIAL SECRETARY TO GOVERNMENT.

To,
All the Additional Collectors in the Telangana State.
All the Municipal Commissioners/ Additional Commissioners in the Telangana State.

Copy to:

The P.S to Spl. Secretar to Govt, Dept for WCDSC
All the Collectors and District Magistrate in the State.
The Director, Welfare of Disabled and Senior Citizens, Hyderabad.
Sf/Sc.

//FORWARDED :: BY ORDER//

SECTION OFFICER

